

Procedure to order Prism STS security modules and have them keyloaded

For first time buyers

The customer must ensure that they provide proof of STS membership or they must have STS membership in order to obtain the forms.

The full company details need to be provided. Refer the 'new debtor form' (Excel spreadsheet).

The customer may now seek advice on products that will suit their needs and request a quotation. Email shawno@prism.co.za or sales@net1.com

New customers will need the API (interface specification) document in order to interface to the security module. A signed copy of the NDA document (Confidentiality and Non Disclosure Agreement) must be scanned and emailed, or faxed to Prism. Prism will issue the API documents when the order is placed.

For repeat buyers

Request a quotation from Prism for the specific security modules required. Email shawno@prism.co.za or sales@net1.com

When payment has been made, the modules are sent to the Key Management Centre (KMC) for Initialisation (loading STS keys). The KMC requires authorisation from the requestor and Supply Group Code (SGC) owner. Prism provides the ID numbers of the modules at this stage. Refer the SM coding request form. (Excel spreadsheet) which must be completed and faxed to KMC +27 (011) 6904195.

Note for STSA and KMC: – customers never know what keyfile version they require, can the spreadsheet not have a default to 1 for new customers, or can there be a comment on the spreadsheet explaining what is required?

When the modules have been keyloaded, Prism will make arrangements to deliver the modules to the customer. The keyfile, created for the specific module and the requested SGC, is emailed to the customer by the KMC.

Note: If the SGC is unknown at this stage, the module can be initialised and sent to the customer, and the keyfile requested at a later date when the SGC is known and authorised for that specific module.

Exports:

- No false invoices for customs declarations will be entertained.
- In accordance with SA tax laws, products that are collected from the factory within SA are subject to 14% Value Added Tax. It is the customer's responsibility and right to claim this tax back once the products have left the country.